



Eligibility

Emergency Relief support is accessible to people living in:

- Ballarat
- Bendigo / Kyneton
- Broadmeadows
- East Melbourne
- Epping
- Footscray
- Geelong
- Melton
- Norlane
- Warragul
- Warrnambool

What is Emergency Relief?

Emergency Relief provides financial or material aid to assist people experiencing financial hardship, resulting from their current life situation or an unexpected crisis event.

We provide confidential, non-judgemental support to maintain the dignity of individuals and families.

How can I access support?

A phone appointment must be made to access Emergency Relief.

To make an appointment, please call 1800 123 228 and select option one, from Monday to Wednesday between 9:30am – 11:30am.

Emergency Relief is only accessible via phone (no walk-ins).

How can I refer someone?

Community service organisations can make referrals into the Emergency Relief service by calling **1800 123 228** during the above open times.



CatholicCare Victoria Tasmania (CCVT) has been funded by the Federal Department of Social Services to provide Emergency Relief services. CatholicCare Victoria is one of the agencies within CCVT that has direct contact with clients to provide Emergency Relief services in the community.